



STRATEGIC CLAIM
CONSULTANTS

COMPANY MISSION

Strategic Claim Consultants is dedicated to assisting and protecting business owners and individuals who have experienced damages to insured assets of their businesses or home as a result of a major disaster. We dedicate our firms 100 plus years of combined insurance advocacy experience by forensically documenting, adjusting, and successfully settling your losses with a focus on expeditious claim handling resulting in maximized indemnity. We stand behind you and with you every step of the way. Our representation is exclusive to YOU and YOUR business only. Our pledge is to provide unprecedented claims advocacy to our clients while assuring that all strategies are utilized to get the business or home back up and running in the most expeditious manner possible.

PROUD MEMBERS OF:



TOLL FREE CLAIMS HOTLINE: 888-587-0806

OR EMAIL YOUR CLAIM QUESTION TO

STRATEGICCLAIMCONSULTANTS.COM

IMPROVED SETTLEMENTS

STRATEGIC CLAIM CONSULTANTS

Commercial insurance policies are far more complex with both hidden pitfalls and additional benefits that are rarely explained or administered for you. Loss of income and extra expenses are just a few of the coverages you may need to rely on after a loss. **Strategic Claim Consultants** are experts in preparing, adjusting, and ultimately successfully settling your loss. We will also work directly with you to assure your brand integrity is preserved and protected.

A study by the Office of Program Policy and Government Accountability (OPPAGA) published in January of 2010, confirmed that policyholders with public adjusters for non-catastrophic losses receive on average a 547% increase on compensation for their claims. On catastrophic losses the number jumps to a 747% increase.

PUBLIC ADJUSTER REPRESENTATION TYPICALLY RESULTED IN LARGER PAYMENTS TO POLICYHOLDERS WITH LESS TIME INVESTED IN THE PROCESS



Source: OPPAGA analysis. Data refers to the median (50th percentile or typical) payment

SERVICES

WHEN CATASTROPHE STRIKES YOU WILL QUICKLY BE FACED WITH COMPLICATED ISSUES AND COMPLEX DECISIONS.

These decisions are business decisions regardless if your loss is to your home or company. How you navigate these issues can significantly determine the outcome of your claim. Strategic's adjustment and settlement expertise is revered in the insurance industry, and paramount to maximizing your settlement benefits.

1. Review your insurance coverage, advise you of our analysis.
2. Discuss critical personal property issues with you as we develop a settlement strategy.
3. Create a disaster fund by requesting emergency funds from the insurance company.
4. Prepare comprehensive lists of additional claim costs in an effort to have these paid. Assist in temporarily relocating your home or business.
5. Our expert building and contents estimators will immediately commence with forensically preparing full scopes, diagrams, photographs, detailed dimensions, market costs, and overall retail replacement value of your entire loss.
6. Present our findings to the insurance company using their loss formats to assure expeditious claims adjustments.
7. Attend all meetings with insurance company representatives, allowing you to focus on regular day to day needs.
8. **Successfully Settle Your Claim: Strategic Claim Consultants** will maximize your recovery while expediting the claims process.



WHO WE REPRESENT

Policyholders are often faced with complicated issues and complex decisions after they suffer a property loss. These decisions and issues can arise before, during and after the presentation of a claim to the insurance company, which is why professional claim navigation expertise is paramount to a successful settlement.

The professional skill set in presenting claim information, and the respective strategy selected to separate the unique facts of a policyholder's case from the insurers individual objections is what truly separates successful representation from the historic standard functional representation.



BUSINESS ENTITIES

Commercial insurance policies are extremely complex documents and contain both valuable additional coverages, along with certain challenging coverage hurdles such as co-insurance. Damages to buildings and contents, and the overall effect they have on your business income must be proven, supported, and should have an *Expert Loss of Income Specialist* prepare them for submission to assure maximum settlements.



GOVERNMENT ENTITIES

Municipalities are accountable to the public and community they serve. Cities must ensure that local services and schedules return to pre-loss condition as soon as possible. **Strategic Claim Consultants** has successfully settled complex claims for government controlled entities and municipalities while obtaining maximized benefits on behalf of the city.



HOMEOWNERS

Homeowners typically don't realize or comprehend the complexities of their insurance policy. From temporary living expenses, proving your overall loss, cause and origin, depreciation and contents ages are just a few examples of issues a homeowner faces after a large loss.



CONDOMINIUMS

Condo losses are significantly different from other types of commercial losses. They usually involve multiple policies, association boards, property managers, and the application of certain HOA bylaws to contend with.

BUSINESS SERVICES

Execute thorough review of insurance policies.

Integrate the claim with your mitigation and restoration effort to maintain results

Implement a claims management game plan

Determine all policy conditions

Calculate the scope of the damages

Facilitate advance funding

Appoint specific claims experts to adjust your claim

Coordinate meetings, site inspections and interviews

Prepare forensic valuations of loss income, structure, equipment and contents losses

Recommend repairing and enhancing versus replacement of damaged property and inventory

Strategize approaches to minimize the loss of business and avoid the stand still effect

Maximize the final settlements on your behalf

Settle your claim

RESIDENTIAL SERVICES

Execute thorough review of your insurance policy

Guide you through complying with your policy conditions

Create a disaster fund

Apply your additional living coverage

Evaluate and calculate your loss utilizing professional forensic estimating

Maximize your settlement with precision claims management

Present your customized claim to the carrier

Advocate on your behalf and attend all meetings

Successfully conclude your claim in the shortest period of time

Maintain communication with you during the entire process

Fast track the process

TOLL FREE CLAIMS HOTLINE: 888-587-0806

OR EMAIL YOUR CLAIM QUESTION TO

STRATEGICCLAIMCONSULTANTS.COM

WHAT OUR CLIENTS ARE SAYING

“ The enormity of damage to our buildings coupled with loss of income, and inventory loss resulted in the interruption of our day to day business creating unprecedented challenges for our organization. Brandon Lewis and Strategic Claim Consultants expertise in managing and mitigating our losses provided our operations and organization with the ability to rebuild and restore with extreme detail. We had our business back up and running within six months and SCC maximized each and every claim category for our ownership. ”

RAMSEY KHALIDI
PRESIDENT, KHALIDI PROPERTIES

“ When our 100,000 square foot warehouse and Kroger operations facility suffered massive damages, your team of forensic claims experts provided relentless and pinpoint damage evaluations for our assets. Strategic’s claim management plan saved us time, and relieved us of significant stress, ultimately resulting in maximized financial recovery while keeping our national grocery store tenant in place during the settlement process. Your keen sense of the insurance policy and relentless pursuit of or businesses best interest was unprecedented. You were not only our Public Insurance Adjuster but we felt that you were our accountability partner. I will strongly recommend your professional services and loss leadership services to colleagues or associates that may suffer insurance loss. ”

MOE ABOURCHED
MANAGING PARTNER, EAST POINT PROERTY GROUP

AFFILIATIONS:

CLAIMSIDE
Professionals On Your Side



ClaimWizard